Health Insurance

A BOOKLET OF RESOURCES TO INFORM MARSHALLESE AND OTHER COFA INDIVIDUALS OF THE HEALTHCARE OPTIONS AVAILABLE TO THEM AND THEIR FAMILIES

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MEDICARE

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HAWAI’I MEDICAID

MEDICAID IS ALSO KNOWN AS MED-QUEST

WHAT IS MEDICAID?
MEDICAID IS A FEDERAL & STATE PROGRAM THAT PROVIDES HEALTH COVERAGE FOR SOME PEOPLE WITH LIMITED INCOME & RESOURCES. MEDICAID ALSO OFFERS BENEFITS NOT NORMALLY COVERED BY MEDICARE, INCLUDING NURSING HOME CARE & PERSONAL CARE SERVICES.

WHERE DO I APPLY?
You can either apply in person or online. See below

WHO IS ELIGIBLE?
COFA DISABLED, BLIND OR AGED 65+

COFA PREGNANT WOMEN

COFA CHILDREN AGES 0-18

ORGANIZATIONS THAT HELP CITIZENS APPLY FOR MED-QUEST
DEPT. OF HUMAN SERV. (DHS) MED-QUEST DIVISION KALIHI-PALAMA HEALTH CENTER KOKUA KALIHI VALLEY (KKV) LEGAL AID SOCIETY OF HAWAI’I WE ARE OCEANIA (WAO)

OAHU SECTION:
801 DILLINGHAM BOULEVARD, 3RD FLOOR HONOLULU, HI 96817 (808) 587-3540

KAPOLEI UNIT:
KAKUHIHEWA STATE OFFICE BUILDING 601 KAMOKILA BOULEVARD, ROOM 415 KAPOLEI, HI 96707 (808) 692-7364

MED-QUEST CUSTOMER CALL CENTER (808) 524-3370 (O’AHU) OR TOLL FREE 1-800-316-8005

HAWAII.GOV - KOLEA: CREATE AN ONLINE ACCOUNT & APPLY AT HTTPS://MEDICAL.MYBENEFITS.HAWAII.GOV
IMPORTANT DOCUMENTS NEEDED

Below are important documents needed to help you with the application process

**NEED:**
- Birth Certificate or I-94 & Passport + Social Security Card of each person applying

The I-94 is not found in a passport, but you need a passport to retrieve an I-94 online. Link: https://i94.cbp.dhs.gov/I94/#/home

**PROOF OF:**
- Age (Birth Certificate or Driver's License)
- Citizenship or Alien Status

**PROOF OF:**
- All sources of income
- Assets & other resources (Example: Bank Statements)

**PROOF OF:**
- Disability (Include documentation)
- Residence
- Other health insurance(s)

If additional information is needed, Med-Quest will contact you

Note: COFA do not qualify based on immigration status, but Hawai‘i has an expanded Medicaid program that allow certain categories of COFA citizens Medicaid coverage
FOR IN-PERSON ASSISTANCE WITH HEALTH INSURANCE APPLICATIONS FOR MEDICAID OR HEALTHCARE.GOV

KALIHI–PĀLAMA HEALTH CENTER
915 North King Street | Honolulu, HI 96817
(808) 848–1438

KŌKUA KALIHI VALLEY COMPREHENSIVE FAMILY SERVICES (KKV)
2239 North School Street | Honolulu, HI 96819
(808) 791–9400

KO’OLAULOA COMMUNITY HEALTH & WELLNESS CENTER (HAU’ULA)
54–316 Kamehameha Highway | Hau’ula, HI 96717
(808) 293–9216

KO’OLAULOA COMMUNITY HEALTH & WELLNESS CENTER (KAHUKU)
56–119 Pualalea Street | Kahuku, HI 96731
(808) 293–9231

LEGAL AID SOCIETY OF HAWAI’I
924 Bethel Street | Honolulu, HI 96813
(808) 536–4302 Opt 2

WA’ANAE COAST COMPREHENSIVE HEALTH CENTER
86–260 Farrington Highway | Wai’anae, HI 96792
(808) 697–3405

WAIKIKI HEALTH CENTER
277 Ohua Avenue | Honolulu, HI 96815
(808) 922–4787

WAIMĀNALO HEALTH CENTER
41–1347 Kalaniana’ole Highway | Waimānalo, HI 96795
(808) 954–7113

WE ARE OCEANIA (PARTNERS IN DEVELOPMENT)
720 N. King Street | Honolulu, HI 96817
(808) 754–7303
FOR IN-PERSON ASSISTANCE WITH HEALTH INSURANCE APPLICATIONS FOR MEDICAID OR HEALTHCARE.GOV

MĀLAMA I KE OLA
1881 Nani Street
Wailuku, HI 96793
(808) 872–4007

HĀNA HEALTH
4590 Hāna Highway
Hāna, HI 96713
(808) 248–8294

IMUA FAMILY SERVICES
161 S Wakea Avenue
Kahului, HI 96732
(808) 244–7467

LANAʻI COMMUNITY HEALTH CENTER
478 Lauhala Place
Lānaʻi City, HI 96763
(808) 565–6919

MOLOKAʻI COMMUNITY HEALTH CENTER
28 Kamoi Street, Suite 600
Kaunakakai, HI 96748
(808) 553–5038
FOR IN-PERSON ASSISTANCE WITH HEALTH INSURANCE APPLICATIONS FOR MEDICAID OR HEALTHCARE.GOV

BAY CLINIC – HILO CLINIC
1178 Kinoʻole St.- Bldg B
Hilo, HI 96720
(808) 969-1427

HAMAKUA HEALTH CENTER
45-549 Plumeria Street
Honokaa, HI 96727
(808) 775-7204

HAWAIʻI ISLAND HIV/AIDS FOUNDATION (HIHAF)
Kailua-Kona Location:
74-5620 Palani Rd, Ste. 101
Kailua-Kona, HI 96740
(808) 896-5051

Keaʻau Location:
16-204 Melekahiwa Pl. #1
Keaʻau, HI 96749
(808) 896-5051

HAWAIʻI ISLAND YMCA
300 W Lanikaula St
Hilo, HI 96720
(808) 935-3721

KALANIHALALE
(808) 937-1310

WEST HAWAIʻI COMMUNITY HEALTH CENTER
75-5751 Kuakini Highway, Ste 203
Kailua-Kona, HI 96740
(808) 326-3882
FOR IN-PERSON ASSISTANCE WITH HEALTH INSURANCE APPLICATIONS FOR MEDICAID OR HEALTHCARE.GOV

KAUAI ISLAND

HOʻOLA LAHUI HAWAIʻI
4491 Rice St., Suite 106
Lihue, HI 96766
(808) 240-0160
HEALTH INSURANCE MARKETPLACE
CREATED APRIL 2020

STEP 1: GO TO WEBSITE AND CREATE AN ACCOUNT

PLEASE VISIT: WWW.HEALTHCARE.GOV TO GET STARTED

Once you are on the healthcare.gov website, click on "get coverage". Select your state, and click "apply now". It should direct you to a new page to create an account (if you already have an account, please log in) You must create an account before choosing a plan!

- Check your email to verify your account. They will send an email with the subject line, "Welcome! Please verify your email for your HealthCare.gov account" to the email address you entered. Open the email and click the verification link

STEP 2: LOG IN AND GET STARTED

TIME TO ENROLL!

Once you verify your account, you will be able to log in to healthcare.gov website. Review the terms and conditions, and accept if you agree. You will then be able to start a new application

- You’ll enter information about you, and your family, including your income, household size, and more.

STEP 3: PICK A PLAN

Next you’ll see all the plans and programs you are eligible for and will be able to compare them side-by-side.
You’ll also find out if you can get lower costs on monthly premiums and out-of-pocket costs.

STEP 4: ENROLL

Choose your plan that meets all your needs and enroll! Coverage will start as soon as January 1st of the following year

QUICK FACTS

The Health Insurance Marketplace (also known as the "Marketplace" or "exchange") is a service that helps people shop for and enroll in affordable health insurance via websites, call centers, and in-person help. The federal government operates the Marketplace, available at HealthCare.gov, for most states. Some states run their own Marketplaces. Enrollment begins on October 1st every year.

ELIGIBILITY CRITERIA

- Must live in the United States
- Must be a US Citizen or national (or be lawfully present)
- *** COFA migrants are eligible! ***
- Can't be incarcerated

DOCUMENTS NEEDED

You may need to have one or more of the following to apply:
- I-94 arrival/departure record
- I-94 arrival/departure record and foreign passport
- I-765 Employment Authorization Document
- Social security number
- Income information

WEBSITE/CONTACT INFORMATION

Website: https://www.healthcare.gov/
Call: 1-800-318-2596 or TTY: 1-855-889-4325
Federally Qualified Health Centers

About FQHC

Federally Qualified Health Centers (FQHC):

- Are community-based health care providers that deliver care for all residents within their service areas on a sliding fee scale based on ability to pay
- Consist of community Health Centers, Migrant Health Centers, Health Care for the Homeless, and Health Centers for Residents of Public Housing
- Promote healthcare access by providing primary care, prevention services, translation services and transportation services
- Provide healthcare services for medically under-served areas or populations
- Funding is received from Medicare, Medicaid, private sector, government grants, and funds from the HRSA Health Center Program

QUICK FACTS

40%
In 2016, Native Hawaiian-Pacific Islanders made up 40% of the total populations served at FQHC

QUICK FACTS

In 2016, an average of 14,684 people were served at each O‘ahu FQHC locations

DOCUMENTS NEEDED TO APPLY:

I.D. CARD
A valid identification card (I.D.) is needed

DOCUMENTS NEEDED TO APPLY:

Insurance card
If applicable, a Medicaid, Medicare or medical insurance card is needed
FQHC LOCATIONS ON OʻAHU

KALIHI-PĀLAMA HEALTH CENTER

- MAIN CLINIC
  915 NORTH KING STREET
  HONOLULU, HI 96817
  808-848-1438
  WWW.KPHC.ORG
- BEHAVIORAL HEALTH/HEALTH EDUCATION
  952 NORTH KING STREET
  HONOLULU, HI 96817
  808-841-7981
- DOWNTOWN FAMILY MEDICAL & DENTAL CENTER
  89 SOUTH KING STREET
  HONOLULU, HI 96813
  808-791-5560
- KAʻAʻAHI STREET CLINIC (WOMEN & CHILDREN’S SHELTER)
  546 KAʻAʻAHI STREET
  HONOLULU, HI 96817
  808-851-1700

KŌKUA KALIHI VALLEY (KKV) COMPREHENSIVE FAMILY SERVICES

- MAIN CLINIC
  2239 NORTH SCHOOL STREET
  HONOLULU, HI 96819
  808-791-9400
  WWW.KKV.NET
- KKV WELLNESS CENTER
  2238 N. SCHOOL STREET
  HONOLULU, HI 96819
  808-791-9400
- KKV PUBLIC HOUSING OFFICE
  1475 LINAPUNI STREET, NO. A-115
  HONOLULU, HI 96819
  808-848-1500
- KKV ELDER CENTER
  1846 GULICK AVENUE
  HONOLULU, HI 96819
  808-848-0977

KOʻOLAULOA HEALTH CENTER

- KAHUKU HOSPITAL CAMPUS
  56-119 PUALALEA ST
  KAHUKU, HI 96731
  808-293-9216
  WWW.KOOLAULOACHC.ORG
- HAULUA CLINIC
  54-316 KAMEHAMEHA HWY, UNIT #7
  HAULUA, HI 96717
  808-293-9216
- KAHUKU HIGH SCHOOL
  56-490 KAMEHAMEHA HWY ROOM R-104
  808-454-7447
FQHC LOCATIONS ON OʻAHU

WAHIWĀ CENTER FOR COMMUNITY HEALTH

- WAHIWĀ HEALTH
  302 CALIFORNIA AVE. SUITE 106
  WAHIWĀ, HI 96786
  TEL: 808-622-1618

WAI’ANAE COAST COMPREHENSIVE HEALTH CENTER

- MAIN CAMPUS
  86-260 FARRINGTON HIGHWAY
  WAI’ANAE, HI 96792
  808-696-7081
  WWW.WCCHC.COM
- JAMES & ABICAIL CAMPBELL CLINIC
  87-2070 FARRINGTON HIGHWAY
  WAI’ANAE, HI 96792
  808-668-2311
- KAPOLEI CLINIC
  91-525 FARRINGTON HWY., SUITE 102
  KAPOLEI, HI 96707
  808-674-9352
- WA’OLA CLINIC
  86-120 FARRINGTON HIGHWAY
  WAI’ANAE, HI 96792
  808-697-3133
- WAIPAHU CLINIC (FILIPINO COMMUNITY CENTER)
  94-428 MOKUOLA STREET, #108B
  WAIPAHU, HI 96797
  808-676-7233

WAIMĀNALO HEALTH CENTER

- WAIMANALO HEALTH CENTER
  41-1347 KALANIANAʻOLE HIGHWAY
  WAIMANALO, HI 96795
  808-259-7948
  WWW.WAIMANALOHC.ORG

WAIKIKI HEALTH

- MAIN CLINIC
  277 ʻOHUA AVENUE
  HONOLULU, HAWAII 96815
  808-922-4787
  WWW.WAIKIKIHC.ORG
- MAKAIHIKI CLINIC
  935 MAKAIHIKI WAY
  HONOLULU, HI 96826
  808-922-4787
- PATH CLINIC - KAIMUKI
  845 22ND AVE
  HONOLULU, HI 96816
  808-791-9390
- NEXT STEP SHELTER
  PIER 1 OFF FORREST AVENUE IN THE KAKAʻAKO AREA
  808-585-8800
FQHC: HAWAIʻI COUNTY

HILO FAMILY HEALTH CENTER
1178 Kinoʻole Street,
Building B Hilo, HI 96720
(808) 333-3600

KEAʻAU FAMILY HEALTH CENTER
16-192 Pili Mua Street
Keaau, HI 96749
(808) 930-0423

HANA COMMUNITY HEALTH CENTER
14590 Hana Highway
Hana, HI 96713
(808) 248-8294

PAHOA FAMILY HEALTH CENTER
15-2866 Pahoa Village Road Pahoa, HI 96778
(808) 934-3248

PAHOA WOMENS AND CHILDRENS HEALTH CENTER
15-2866 Pahoa Village Rd. Pahoa, HI 96778
(808) 965-3517
FEDERALLY QUALIFIED HEALTH CENTERS

FQHC: HAWAI‘I COUNTY

West Hawaii Community Health Center

WHCHC KAILUA-KONA
75-5751 Kuakini Highway, Suite 104
Kailua-Kona, HI 96740
(808) 326-5629

WHCHC KEALAKEKUA
74-5214 Keanalehu Drive
Kailua Kona, HI 96740
(808) 355-5600

WHCHC WAIKOLOA
68-1845 Waikoloa Road, Suite 207
Waikoloa, HI 96738
(808) 657-0814

WHCHC KEALAKEKUA PEDIATRICS
81-6627 Mamalahoa Highway, Suite 106
Kealakekua, HI 96750
(808) 323-8006

WHCHC KEALAKEKUA ADULT & FAMILY
130 Oki Place
Kaunakakai, HI 96748
(808) 553-5038
FEDERALLY QUALIFIED HEALTH CENTERS

FQHC: HAWAI‘I COUNTY

HAMAKUA HEALTH
645-549 Plumeria Street
Honokaa, HI 96727
(808) 775-7206

KA‘U HOSPITAL RURAL HEALTH CLINIC
1 Kamani Street
Pahala, HI 96777
(808) 932-4205

WAIMEA CLINIC
965-1230 Mamalahoa Highway
Suite C13 & 14
Kamuela, HI 96743
(808) 731-8641

KOHALA HEALTH
53-3925 Akoni Pule Highway
Kapaaau, HI 96755
(808) 889-6236
FQHC: MAUI COUNTY

MALAMA I KE OLA HEALTH CENTER
1781 Nani Street
Wailuku, HI 96793
(808) 872-4000

LANAI COMMUNITY HEALTH CENTER
333 6th Street
Lanai City, HI 96763
(808) 565-6919

HANA COMMUNITY HEALTH CENTER
14590 Hana Highway
Hana, HI 96713
(808) 248-8294

MOLOKA‘I GENERAL HOSPITAL RURAL HEALTH CENTER
280 Homeolu Place
Kaunakakai, HI 96748
(808) 553-3121

MOLOKA‘I COMMUNITY HEALTH CENTER
130 Oki Place
Kaunakakai, HI 96748
(808) 553-5038
FEDERALLY QUALIFIED HEALTH CENTERS

FQHC:
KAUA’I
COUNTY

KAUA’I COMMUNITY HEALTH CENTER

4643-B Waimea Canyon Drive
Waimea, HI 96796
(808) 240-0140

4800-D Kawaihau Road
Kapaa, HI 96746
(808) 240-0170
WHO IS ELIGIBLE?

- COFA Migrants are only eligible if they have earned 40+ work quarters OR have 10 years of work history
- Aged 65+ OR disabled and receiving Social Security for 24 consecutive months (deemed by the Social Security Administration)

WHAT DOCUMENTS DO I NEED?

If eligible, an eligibility letter from Social Security Administration will be sent to you when you are able to enroll in Medicare. Your first chance to get Medicare usually starts 3 months before you turn 65 and ends 3 months after you turn 65. However, if you have a disability and are receiving SSDI, you will automatically be enrolled into Medicare.

PLACE AND ADDRESS

Social Security Administration
Kapolei Location: 970 Manawai Street
Kapolei, Hawaii 96707

Honolulu Location: 300 Ala Moana Blvd
Rm 1-114, Fed Bldg
Honolulu, Hawaii 96850

Note: If you would like to apply in person, applications will be accepted at either of these locations

CONTACT INFORMATION

Social Security Administration
Telephone: 1 (800) 772-1213
Website: www.SSA.gov

Medicare
Telephone: 1-800-MEDICARE (1-800-653-4227)
Website: www.medicare.gov

READY TO APPLY? CHECK THE BACK OF THIS PAMPHLET
How To Apply

To apply for Medicare, you can either apply in person at the two Hawai‘i Social Security Administration Offices or online. The steps to apply for Medicare ONLINE will be displayed below.

Access the Website

Head on over to www.ssa.gov/benefits/medicare/ to apply online for just Medicare

Getting Ready

Click on the “Apply for Medicare Only” button. Read through the terms of service, click “I understand and agree” and then click “next”.

Now you are ready to begin the application!

Create an Account

Please note: The website will ask you to create or sign in to your my Social Security account when you start the application. You will receive an additional Terms of Service if you need to create an account.

Apply & Complete

To start the application, click on “start a new application” and begin the process. It may take 10 - 30 minutes to complete the application, depending on your situation. You are able to save the application as you go, so you can take a break at any time.

Follow Up

Once you have submitted your application, a representative may contact you with updates or questions about your application. You may check the status of your online application by signing in to your “my Social Security Account”

Need Assistance? Please contact your local SSA office or call 1-800-MEDICARE